

Resume 964

OBJECTIVE:

Highly-motivated, dedicated, and results-oriented professional to secure a position with your company utilizing my skills, training, and experience

SUMMARY OF QUALIFICATIONS:

- Experience in providing excellent customer service in a variety of settings including restaurants, assisting customers with their product/service requirements, requests, and selections, offering intelligent solutions customized to individual needs, and resolving issues to their complete satisfaction
- Establishes rapport quickly with a diverse customer population, recognized for personal and professional integrity, cultivating and maintaining positive interpersonal relationships, and collaborating to develop mutually beneficial solutions through interactions with teams, managers, and customers
- Dedicated, positive-minded professional with a strong commitment to highest work ethics and consistent integrity
- Strong communications, math, and problem-solving skills
- Multi-tasks efficiently, learns new systems quickly, and completes all assignments ahead of schedule
- Works well independently or collaboratively in a team environment
- Ability to work in physically demanding environment
- Strong work ethic, attention to detail, and able to follow instructions

PROFESSIONAL EXPERIENCE:

2025 – Pres. **General Laborer**

Pliotron, Niagara Falls, NY

- Precision measured and cut wire to various lengths and widths
- Cut and bent rebar galvanized and stainless steel
- Aligned, fit, and assembled filters for furnace and air conditioners
- General Stocking, loading/unloading, and inventory

2024 – 2025 **Barista**

Starbucks, Niagara Falls, NY

- Provided exceptional customer service by warmly greeting customers, taking orders, and preparing a wide variety of high-quality beverages, including espresso drinks, teas, and brewed coffee, in a fast-paced environment.
- Demonstrated extensive knowledge of Starbucks' menu, ingredients, and customization options to make personalized recommendations and enhance the customer experience.
- Operated and maintained espresso machines, blenders, and other equipment to ensure consistent product quality and adherence to Starbucks' standards.
- Handled cash transactions, processed payments, and balanced the cash register with accuracy and attention to detail.

2024 – 2024 **Crew Member**

Mighty Taco, Niagara Falls, NY

- Greeted customers and received their food and beverage orders.
- Assisted customers with their product selections, and served their orders courteously and in a timely manner.
- Operated credit card machines and cash registers, returning change as needed, and maintaining balanced drawers.
- Maintained sanitation, health, and safety standards in work areas.
- Portioned and wrapped the food, or placed it directly on plates for service to patrons.
- Placed food trays over food warmers for immediate service, or store them in refrigerated storage cabinets.
- Received and stored food supplies, equipment, and utensils in refrigerators, cupboards, and other storage areas.

2023 - 2023 ***Laborer***

Modern Disposal, Model City, NY

- Operate automated or semi-automated hoisting devices that raise refuse bins and dump contents into openings in truck bodies.
- Dismount garbage trucks to collect garbage and remount trucks to ride to the next collection point.
- Operate equipment that compresses collected refuse.
- Dump refuse or recyclable materials at disposal sites.
- Clean trucks or compactor bodies after routes have been completed.

2023 – 2023 ***Exterior/Interior House Painter***

Porter Drywall and Painting, Youngstown, NY

- Removed old finishes by stripping, sanding, wire brushing, burning, or using water or abrasive blasting.
- Filled cracks, holes, or joints with caulk, putty, plaster, or other fillers, using caulking guns or putty knives.
- Read work orders or receive instructions from supervisors or homeowners to determine work requirements.
- Applied primers or sealers to prepare new surfaces, such as bare wood or metal, for finish coats.
- Applied paint, stain, varnish, enamel, or other finishes to equipment, buildings, bridges, or other structures, using brushes, spray guns, or rollers.
- Erected scaffolding or swing gates, or set up ladders, to work above ground level.